



Cooperation agreement on research and development tasks in the field of service technology and service processes

**Project management:** Prof. Dr.-Ing. Stefan Goß  
**Contractor:** Volkswagen VS Aftersales  
**Duration:** 2013 – 2018  
**Total Order Value** 46.113,80 €  
**Organisational unit:** Faculty of Automotive Engineering  
**Research areas:**



**Aftersales**

Salzgitter

Suderburg

Wolfenbüttel

Wolfsburg